



**PAPERJET  
TRAVEL**



**PAYGATE™**  
A Direct Pay Online Company

## ONLINE CREDIT CARD TERMS & CONDITIONS – PRIVACY POLICY

**Detailed description of products and services** Archetype Group (Pty) Ltd trading as PaperJet Travel is an accredited travel provider in the Tourism industry that handles domestic and inbound travel & packages to Southern Africa. Payments through this credit card portal are in respect of booked and confirmed travel services on behalf of client/payee.

### **Booking and Confirmation policy**

Services have been booked and confirmed in accordance with PaperJet Travel's standard terms and conditions. Subject to full pre-payment, client shall receive travel vouchers and accompanying documents from PaperJet Travel within 5 to 7 business days from date of receipt of payment.

### **Cancellation policy**

PaperJet Travel's cancellation terms are as detailed in PaperJet Travel's standard terms and conditions, as well as per any possible specific variations contained in the written quotation and customer acceptance in respect of travel services booked.

### **Customer privacy policy**

PaperJet Travel shall take all reasonable steps to protect the personal information of users. For the purpose of this clause, "personal information" shall be defined as detailed in the Promotion of Access to Information Act 2 of 2000 (PAIA). The PAIA may be downloaded from: [http://www.polity.org.za/attachment.php?aa\\_id=3569](http://www.polity.org.za/attachment.php?aa_id=3569)

### **Payment options accepted**

Payment may be made via Visa, MasterCard, Diners or American Express Cards or by bank transfer into PaperJet Travel's First National Bank account, the details of which will be provided on request at [hello@paperjet.org](mailto:hello@paperjet.org)

### **Credit card acquiring and security**

Credit card transactions will be acquired for PaperJet Travel via Pay Gate (Pty) Ltd who are the approved payment gateway for all South African Acquiring Banks. Pay Gate uses the strictest form of encryption, namely Secure Socket Layer 3 (SSL3) and no credit card details are stored on the website. Users may go to [www.paygate.co.za](http://www.paygate.co.za) to view their security certificate and security policy.

**Customer details separate from card details** Customer details will be stored by PaperJet Travel separately from card details which are entered by the client on Pay Gate's secure site. For more detail on Pay Gate refer to [www.paygate.co.za](http://www.paygate.co.za)



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### **Merchant Outlet country and transaction currency**

The merchant outlet country at the time of presenting payment options to the cardholder is South Africa. Transaction Currency is South African Rand (ZAR).

### **Responsibility**

PaperJet Travel takes responsibility for all aspects relating to the transaction including sale of goods and services sold on this website, customer service and support, dispute resolution and delivery of goods.

### **Country of domicile**

This website is governed by the laws of South Africa and PaperJet Travel chooses as its domicilium citandi et executandi for all purposes under this agreement, whether in respect of court process, notice, or other documents or communication of whatsoever nature 47 Seatide Drive, Seatides, Tongaat, 4400, KwaZulu Natal, South Africa.

### **Variation**

PaperJet Travel may, in its sole discretion, change this agreement or any part thereof at any time without notice.

### **Company information**

This website is run by Archetype Group (Pty) Ltd based in South Africa trading as PaperJet Travel, under registration number 2015/081823/07, with Director/Owner Justin Perumal (South African).

### **PaperJet Travel Contact Details**

**E** : [hello@paperjet.org](mailto:hello@paperjet.org)

**T** : +27 (0)72 345 8437

### **Address :**

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Seatides, Tongaat,  
KwaZulu Natal, 4400,  
South Africa